



**90**  
Years

Answering  
tomorrow's  
challenges  
today

# Water, Sanitation and Hygiene (WASH)

Capability Statement

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01

Company Profile

## Company Profile

Ecorys is a leading research and consultancy organisation, with over 90 years' experience and 500 staff.

Our mission is to help alleviate global poverty and end the extreme inequalities currently evident worldwide. We strive to achieve this goal by implementing economic and social development projects across the globe.

The International Development Unit of Ecorys boasts a global reach that allows us to annually deliver over 100 projects in 50 countries, assisting both governments and non-governmental organisations. What began as a small selection of individual companies has combined to an ever-growing team that works together to achieve the mutual aims of improving human welfare and reducing poverty worldwide.

It is the integrity and determination of our staff base that has pushed us to become one of the world's leading international development consultancies. This has gained us a first-class reputation, delivering excellence and achieving sustainable results and outcomes on projects funded by DFID, EC, World Bank, JICA, Government of Netherlands, GIZ, KFW, the Ministry of Foreign Affairs in Finland, DANIDA and SIDA.





02

WASH

## WASH

Ecorys works across a range of areas related to WASH. We have successfully delivered interventions increasing equitable and sustainable access to, and use of, safe water and basic sanitation services. Our experience includes a number of innovative initiatives in the WASH sector.

We offer:

- ▶ A full understanding of water, sanitation and hygiene services supply and management.
- ▶ A strong track record in public sector reform and institutional strengthening in the WASH sector, including support to outsourcing and the provision of small-scale infrastructure.
- ▶ A strong track record in monitoring and evaluation of WASH interventions, including the usage of innovative digital data collection methodologies.
- ▶ Through established networks, access to WASH expertise across a wide range of geographic regions and in key technical areas.
- ▶ Structures for the effective delivery of project activities at both regional and national levels.

Ecorys have worked alongside the full spectrum of stakeholders, supporting governments, municipalities, communities and the private sector in Sub-Saharan Africa, South Asia, and the Pacific.

We have worked with a variety of donors in the sector, including DFID, EC and World Bank, and have completed several long-term assignments for both public and private sectors.





03

Project Experience

## Project Experience

### Independent Data Verification of the PbR Scheme in the Rural Water Sub-sector in Tanzania

**Tanzania, 2018 – 2022**

Ecorys is undertaking the independent data verification of DFID's Payment by Results scheme in Tanzania's rural water sub-sector. This includes verifying the completeness, correctness and accuracy of government data that DFID will use as the basis for calculating the magnitude of results-based incentive payments to each district council in Tanzania.

DFID have established a Payment by Results (PbR) scheme in Tanzania's rural water sub-sector. The scheme seeks to incentivise Local Government Authorities (LGAs) to effectively monitor and maintain their water infrastructure and enhance the resilience and long-term sustainability of the country's rural water supply and infrastructure. When participating in the PbR scheme, LGAs report the functionality status of water points in their respective jurisdictions each year. These results are then passed to the Ecorys-led Data Verification Service Provider (DVSP) who are undertaking four Independent Data Verification Exercises (IDVEs) over four years (2018 – 2022). Each IDVE assesses the quality of data reported by the LGAs which will be used to determine the magnitude of results-based incentive payments.

In addition, a learning and communications component draws out lessons learned, both to inform improved programming between verification cycles, and to inform broader sectoral programming.

**Value: £ 2,199,865. Funded by DFID.**

### Monitoring, Verification and Evaluation (MVE) Service Provider for the DFID WASH Results Programme

**Africa and South Asia, 2014 – 2021**

DFID commissioned three major WASH Programmes to deliver water, sanitation and hygiene services across 12 countries in sub-Saharan Africa (Democratic Republic of Congo, Ethiopia, Ghana, Kenya, Mozambique, South Sudan, Tanzania, Uganda, Zambia) and South Asia (Bangladesh, Nepal, Pakistan). Ecorys manages and implements the monitoring and verification of this payment by results programme. A systems-based approach is delivered to assess and verify the progress of the three WASH programmes, support the programmes to develop and operate effective MVE systems and processes, and assess whether results have been achieved, and therefore whether payment should be made. The programme also has a large learning and dissemination component, and has been awarded an A+ rating by DFID.

**Value: £5,248,151. Funded by DFID.**



### Technical Assistance for the Programme for Transboundary Water Management in the Cubango – Okavango River Basin (CORB)

**Botswana, 2018 – 2021**

The overall objective of this Technical Assistance Programme is to strengthen governance in the Cubango-Okavango River Basin and promote the sustainable management of its water and land resources. This is achieved through three specific objectives: i) to develop a Decision Support Systems (DSS) for use in the delivery of the Basin Development Management Framework, which will enable OKACOM to provide effective advice to Member States, ii) to strengthen water management through improved water resources data availability, and establish a flood early warning system and iii) to strengthen land management through improved land use planning, reduction of environmental degradation and improved livelihoods.

**Value: € 1,909,000. Funded by the EC.**

### Technical Assistance to the Programme of Improving Governance and Access to Water, Sanitation and Hygiene Promotion (WASH) for Rural People

**Solomon Islands, 2016 - 2020**

The overall objective of this programme is to improve the living conditions of the Solomon Islands' rural population through the implementation of the Rural Water Supply, Sanitation and Hygiene (RWASH) policy, including sustainable management of water supply systems and promoting system resilience to climate change. The specific objectives are twofold:

- i. To enable a healthier and safer environment in households, schools and clinics, particularly for women and children, reducing the impact of waterborne diseases and hygiene-related illness in rural communities;
- ii. To improve governance and service delivery in the RWASH sector in the context of climate change.

The programme strengthens national systems for RWASH service delivery in rural areas, policy coordination, monitoring and accountability. Technical Assistance (TA) is provided to the Environmental Health Division within the Ministry of Health and Medical Services to complement a budget support package of €13m. The TA is assisting with reporting, capacity development and institutional strengthening for improved service delivery in the RWASH sector and improved coordination with line ministries, provincial governments and stakeholders. The programme is also delivering a comprehensive sector-wide monitoring and evaluation system.

**Value: € 3,440,106. Funded by the EC.**

### Transboundary Water Resource Management in the Southern Africa Development Community (SADC) : Climate Resilient Infrastructure Development Facility (CRIDF)

**SADC, 2013 - 2017**

CRIDF delivered sustainable small-scale infrastructure across eleven SADC countries. This demand-driven programme focused climate resilience on water services, water resource management and water for livelihoods. The project fostered sustainable development of the region's water resources and addressed the water, food and energy nexus. Services included management of the PMU, awareness raising and capacity development, impact assessments, feasibility studies, technical assistance to all institutions, and support in project planning and implementation.

**Value: € 34,000,000. Funded by ICF / DFID Southern Africa.**

### Support Agency for Implementation of Multi Village Water Supply Schemes, Karnataka Rural Water Supply and Sanitation Project

**India, 2012 – 2014**

Provision of integrated social development and technical support in the implementation of multi village schemes during planning, implementation and post-implementation phases. The programme increased rural communities' access to sustainable drinking water and sanitation services and institutionalise decentralisation of rural water supply and sanitation service delivery to user groups. Services included: preparation of bid documents and action plans, contract management, community mobilisation, awareness creation, strengthening of village water supply and sanitation committees, capacity building, sustainability monitoring, and management of operation and maintenance work.

**Value: INR 5,830,000. Funded by the World Bank.**

### Ghana Netherlands WASH Programme (GNWP) - Ex-ante Evaluation, Feasibility Study and Baseline Survey

**Ghana, 2013**

The GNWP was a multi-annual programme that aimed to improve sustainable uptake and access to urban WASH services in five municipalities with a combined population of over 1.5 million. Ecorys completed an ex-ante evaluation to test the basic assumptions and approaches behind the design of the GNWP, and advised the Government of Ghana and the Netherlands Embassy on programme adjustments. We also completed an economic evaluation of the long-term benefits of the programme, a baseline survey, and identified performance indicators to support Government monitoring.

**Value: € 498,205. Funded by DGIS.**



## Second Round Sustainability Monitoring Exercise, World Bank Concluded Jal Nirmal Project

**India, 2013**

Delivery of sustainable health and hygiene benefits to the rural population through improvements in water supply and sanitation services. The programme assessed the sustainability of, and returns on, investment made in water supply and sanitation schemes. This led to further improvements in the service delivery. Services included observational visits to villages during water supply hours to assess the working of the systems, community meetings, monitoring, and a final evaluation.

**Value: INR 4,499,898. Funded by the World Bank.**

## DEW Point: Resource Centre for Climate Change, Environment, Water and Sanitation

**Worldwide, 2007 – 2012**

The DEW Point Resource Centre provided technical support on environment-related issues, through the development of a helpdesk service for short term assistance, in the areas of WASH and the environment. In addition to provision of a helpdesk, web-based resources and a technical enquiry service, the resource centre also provided all short-term technical assistance to DFID in the areas of WASH and the environment.

Achievements included 246 helpdesk enquiries and 270 commissioned services contracts. Full-time services included a DEW Point website, a large online document database, an organizations database and a training and events database. 44 e-bulletins were also produced, with distribution to 435 individuals registered on the DEW Point website.

Examples of the DEW Point commissioned services include:

- Support to the Second International Conference on Climate, Sustainability and Sustainable Development in semi-arid regions, including awareness raising, identification of participants and pre-conference events
- Third Financing for Development Conference, including preparation of background documents, expert speakers and ensuring high profile participation
- Support to the AfDB African Water Facility: Ensuring that the policy, strategy, programmes and actions of the AfDB result in equitable and sustainable use and management of water resources for poverty alleviation, socio-economic development, and regional cooperation.

**Value: £ 4,159,351. Funded by DFID.**

### Technical Assistance for the Rural Water Supply & Sanitation Programme (Phase I & Phase II)

**Papua New Guinea, 2006 – 2012**

This project improved sustainable water supplies and sanitation facilities to rural communities throughout Papua New Guinea. It focused on an inclusive approach to service delivery to engender community ownership and responsibility for rural water supply and sanitation schemes, as well as providing training in health and hygiene, gender awareness, and people and technical skills to support installation and maintenance of water supply systems. Services included establishing a central PMU using international and national technical assistance; establishing procedures manuals for preparation, approval and disbursement of funds; instituting a financial management system; establishing a monitoring unit, and conducting impact and programme monitoring; contracting non-state actors to facilitate implementation of the community grant projects; and providing training to communities and non-state actors in health and hygiene.

**Value: Phase I: € 1,350,000; Phase II: € 2,300,000. Funded by the EC.**

### Review Water Sector Development Programme

**Burkina Faso, 2011**

Annual review of the National Programme for the Supply of Drinking Water and Sanitation Facilities and the Support Programme for Integrated Water Management. Services included the monitoring and evaluation of the Water Sector Development programme, with a focus on Public Financial Management aspects.

**Value: € 23,880. Funded by Swedish International Development Cooperation Agency.**

### Review of the Development Programme for the Water and Sanitation Sector

**Mali, 2011**

A joint annual review of the Sector Programme for Water and Sanitation and the Support Programme for Integrated Water Management. Services included monitoring the sector development programmes and reviewing the Public Financial Management aspects.

**Value: € 23,920. Funded by Swedish International Development Cooperation Agency.**



### Joint review of the HYSAWA (Hygiene, Sanitation and Water) Fund

**Bangladesh, 2011**

Review of the HYSAWA (Hygiene, Sanitation and Water) fund which was established to support decentralised hygiene, sanitation and water supply through government systems. This review was conducted to assess the progress and plans of HYSAWA with a focus on strategic directions for achieving its objectives and outputs. Services included reviewing the organisation, planning, implementation modalities, monitoring and reporting of the HYSAWA Fund; reviewing performance and output results of Fund activities; reviewing roles and responsibilities of local government, private sector and NGO partners; analysis of differences in implementation approaches; providing recommendations for strategic development of the Fund.

**Value: DDK 229,068. Funded by DANIDA.**

### Consultancy for a Public Financial Management Assessment of the Ministry of Natural Resources

**Lesotho, 2010 – 2011**

A comprehensive Public Financial Management (PFM) assessment of the Ministry of Natural Resources, with a particular focus on the departments concerned with water and sanitation, in order to support the Water Supply and Sanitation Sector Strategy. Services included a PFM assessment identifying critical areas that required strengthening as well as an annual report on the progress of PFM reform.

**Value: € 23,550. Funded by the EC.**

### Lower Usuthu Smallholder Irrigation Project (LUSIP)

**Swaziland, 2004 – 2011**

Project aimed to reduce poverty, improve the standard of living and contribute to rural development in the Lower Usuthu Basin in central Swaziland. This was achieved through the management of the Programme Management Unit which coordinated the efforts for the project, and thus was responsible for Monitoring and Evaluation of progress, technical quality and financial management. LUSIP now provides the infrastructure for irrigation through an off-river reservoir that supplied irrigation water for 6,500 ha at the end of the first phase, and on completion of the second phase this increased to 11,500 ha.

**Value: € 2,290,000. Funded by the EC.**



5th Floor  
Queen Elizabeth House  
4 St Dunstons Hill  
London  
EC3R 8AD

**T:** +44 (0) 207 444 4200  
**E:** london@uk.ecorys.com

**ecorys.com**