# How to use the application system DfE childminder start-up grant scheme

Published: 30 November 2023

Last updated: 29 January 2025: images updated to show application process following system

upgrade

**Summary:** Technical guide on how to use the childminder start-up grants system to register and apply for grant funding.

- 1.1 Before applying for a grant, please check if you are eligible, and read the FAQs if you are unclear how the scheme applies to your own circumstances. Support is available at <a href="mailto:childmindergrants@ecorys.com">childmindergrants@ecorys.com</a> and during working hours 0203 959 0380.
- 1.2 Applications for the childminder start-up grants scheme are submitted and managed through a grants application system. When you access the system, you will need to create a login. You can use the login to make an application, respond to any queries about it, and check the status of your application. You can access the landing page, with latest information on the scheme at <a href="https://childmindergrants.aimsgrants.com/aims/portal/selected-scheme?scheme">https://childmindergrants.aimsgrants.com/aims/portal/selected-scheme?scheme</a> id=28462.
- 1.3 If you submit a paper application, you will receive details of your login by email, and may access the system to check the status of your application. Further instructions are provided with the paper application form (section 5).

## 2. CHILDMINDER START-UP GRANT APPLICATION SYSTEM

2.1 This is the registration and login page for the childminder start-up grant application system, which you can access at https://childmindergrants.aimsgrants.com (figure 2.1).

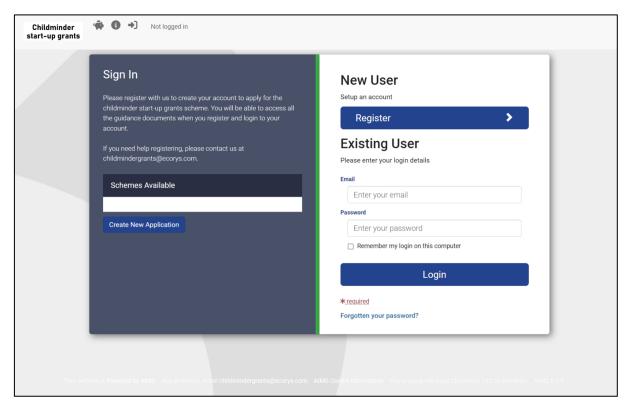


Figure 2.1

## 3. REGISTERING FOR AN ACCOUNT

- 3.1 To register as a new user, click on the 'Register' button.
- 3.2 Fill out the mandatory information on the following screen, including an email address and password. A prompt on the screen will help you to create a strong password, and this must reach 100% in strength (at least 12 characters). A bar on the screen will tell you when your password is strong enough (figure 3.2).

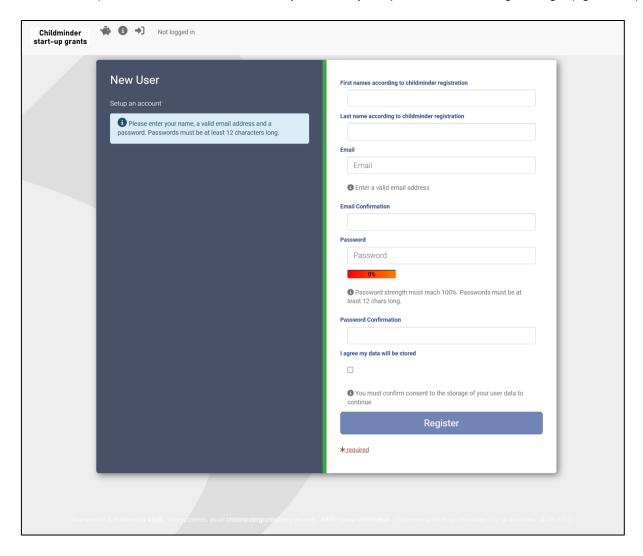


Figure 3.2

- 3.3 Please read the scheme privacy notice (at registration or under the help section ((?) icon top left of the application system)) before checking "I agree my data will be stored". Once the details have been entered successfully, click "OK". You will receive an email with a link to follow to confirm your email address.
- 3.4. Please note if your registration documentation is listed in your maiden name, we recommend you apply using this name. We will require one document, either the bank statement or the proof of address to match the name on the application.

## 4. PREPARING TO APPLY

- 4.1 Please ensure that you have the following available at the start of your application:
  - Ofsted registration number (URN) or childminder agency registration number This must be taken from your Ofsted or childminder agency certificate. Do not use a reference number or inspection reference. Only apply once you have received your URN from Ofsted or your CMA.
  - Ofsted or CMA registration date This must be taken from your Ofsted or childminder agency certificate. Do not use email communication or inspection date. Only apply once you have received your URN on your certificate from Ofsted or your CMA.
  - National Insurance number, which can be found on tax notifications and reminders from HMRC
  - **Home address**, and which region and local authority you live in check which region your local authority falls under in the list attached to this guide.
  - Setting address, if different to your home address.
  - Bank details and a bank statement These details and document must be in your name, as per section 4.2, below.
  - **Proof of address** Please refer to the list of acceptable documents under section 4.3, below. Your address must match the address as per your childminder registration and application details.

#### 4.2 Bank details

You will need to provide the bank account number and sort code for the account you would like the grant to be paid to. You will also need a bank statement for that account, dated within the past six months. If you have an online bank account, you can request a bank statement from your bank (for free) or provide a screenshot of the online statement (you can also upload a photo of a printed bank statement). You can cover or ink over your transaction details on the version you upload (which can be a camera shot), as we need to see the statement header section only. The Bank Statement must be in your name. If this is a joint account, it must also show your name.

#### 4.3 Proof of address

You will need to supply proof of your home address (not your setting address, if different). This could be any of the following. You only need to provide the first page of a multi-page document.

- Current UK driving licence
- Most recent utility bill (water, electricity, gas, telephone or Internet).
- Most recent financial statement (statement of a different bank account to the one you have provided for payment), mortgage letter, building society statement, credit union
- Most recent Council Tax bill
- Most recent letter from HMRC/DWP (Benefits, Child Tax credit, State Pension)
- Tenancy Agreement (private or housing association)
- Solicitor's letter confirming house purchase dated within 6 months
- Most recent TV licence reminder

4.4 Your proof of address must not be the same bank statement you submit for bank details. We are unable to accept passports, certificates, PayPal documents or hospital letters as evidence.

## 5. MAKING A PAPER APPLICATION

5.1 If you require a paper grant application, you may request this by contacting the helpline – <a href="mailto:childmindergrants@ecorys.com">childmindergrants@ecorys.com</a>. This will be posted to your home address or emailed to you if requested by email through childmindergrants@ecorys.com. Once you receive the paper application form, complete it and post it to the address provided or email the form back to childmindergrants@ecorys.com. Please allow up to 7 days for it to reach us by post, and ensure that it reaches us before any deadlines that apply in relation to your registration date.

## 6. MAKING AN ONLINE APPLICATION

- 6.1 Once you have registered, go to <u>childmindergrants.aimsgrants.com</u>. Enter your email address and password and click 'Log In' to access the grant system.
- 6.2 You can start your application by clicking on the green button 'Create New Application', as shown in *Figure 6.2.*

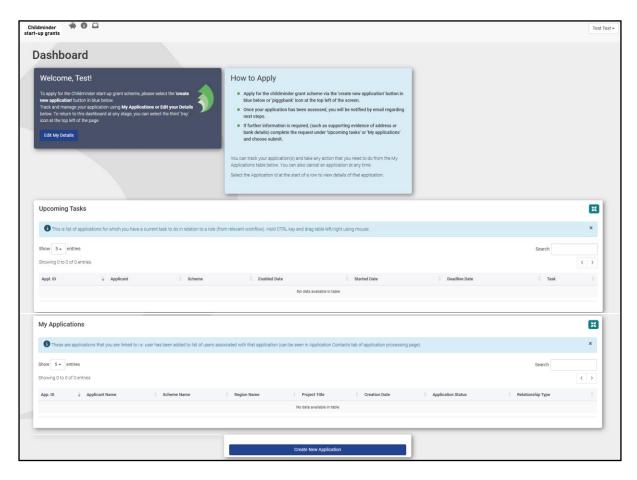
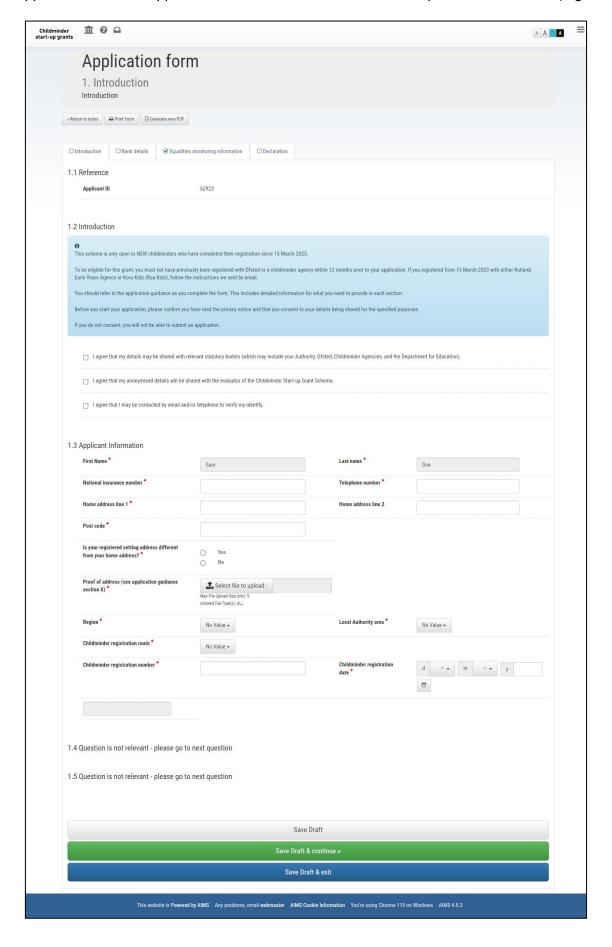
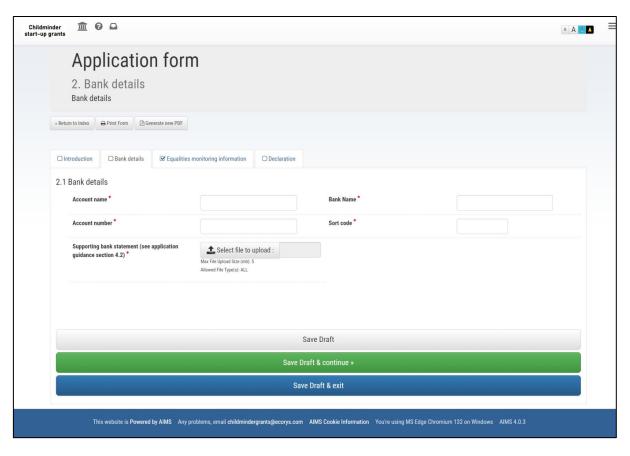


Figure 6.2

6.3 Your application form will appear as below with a series of tabs and questions to answer (Figure 6.3).





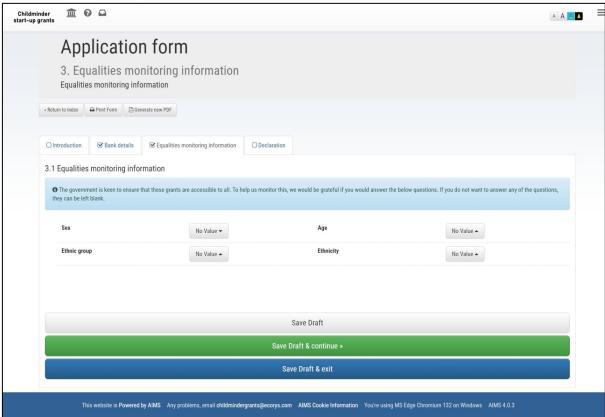


Figure 6.3.

6.4 When completing the online form, mandatory questions are indicated by a red asterisk \*. Some data fields will be pre-populated with information from your registration record.

6.5 Your draft application will appear in the list of 'Upcoming Tasks'. You can re-open your draft application form, by clicking on the 'Submit application' task (Figure 6.5).



Figure 6.5

6.6 For sections where you need to upload documents (1. Introduction: proof of home address, and 2. Bank details – supporting bank statement – see section 4 of this guidance for acceptable documents), please click the 'select file to upload' button (Figure 6.6), which will open a box where you need to select a file. Select the file and press 'open'. This file must not exceed 5mb. Once added, please select the green 'save draft & continue' button to save your upload and move on to the next section of the application.

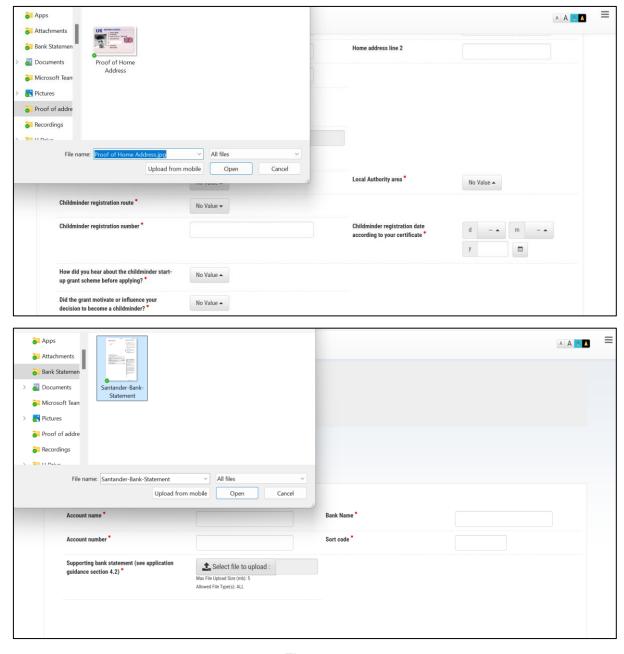


Figure 6.6

6.7 Once you have completed all sections of the form and uploaded the necessary documents, you can submit your application. An information box will confirm that your application has been submitted successfully (Figure 6.7).

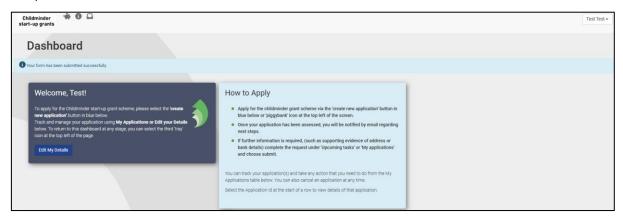


Figure 6.7.

6.8 Please ensure each of the 4 sections of the application form (Introduction, Bank details, Equalities Monitoring Information, Declaration) have been completed, and 'ticked' as per figure 6.8, before submitting your application (fields selected within Equalities monitoring can be left blank, if necessary).

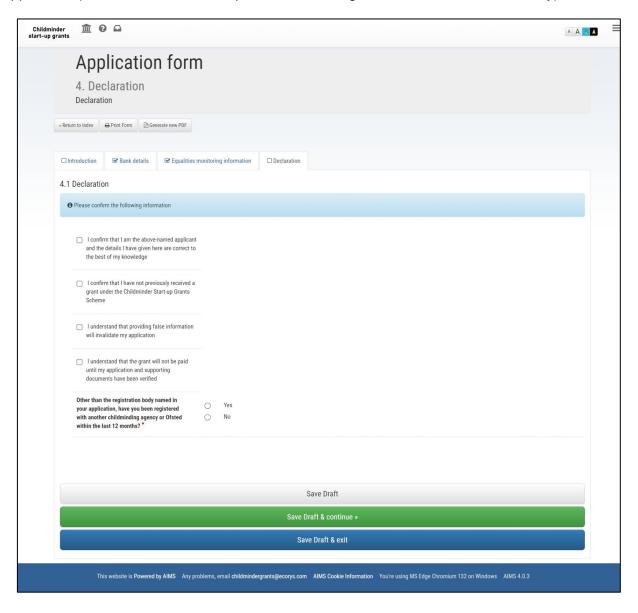


Figure 6.8

- 6.9 When you have submitted your application, you will receive an email notification confirming your application has been submitted.
- 6.10 To view the status of your application, you can select 'edit my details' and the 'applications' tab, which will show your application ID, status and application date (Figure 6.10).

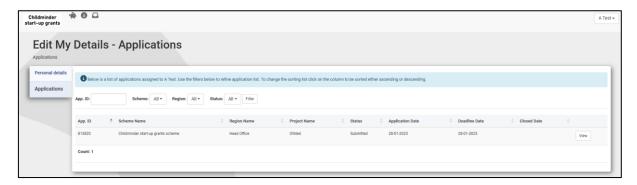


Figure 6.10

6.11 Please do not contact the helpline for a progress update. Your application will be reviewed, and you will be notified in due course. Please refer to the applicant timeline for more detail. You can access this under the help section ((?) icon top left of the application system).

## 7. ASSESSING YOUR APPLICATION

7.1 We will carry out an identity check and verify that you are registered with Ofsted or a CMA. This will include using the personal data you have provided to work with Ofsted and CMAs in order to conduct fraud management checks.

#### 8. NOTIFYING YOU OF THE OUTCOME

- 8.1 If we need more evidence to support eligibility or identity check, we will send you an email notification with the action required. You will need to re-open your application on the system, provide the necessary update, and resubmit it. You will receive another acknowledgement of your submission. If we request an alternative document for proof of address or bank statement, please upload this to your application. Do not send via email unless you are requested to do so.
- 8.2 Once your application has been assessed, we will email you to let you know the outcome. Most childminders will find out if they can receive a grant within two weeks of submitting their application.
- 8.3 Emails about your application will be sent from <a href="mailto:noreply-childmindergrants@aimsgrants.com">noreply-childmindergrants@aimsgrants.com</a> so we recommend that you add this to your safe senders list in your email account. If you haven't received an email about your application as expected, please contact us.
- 8.4 For more information about timeframes for your application and payment, please refer to the application process timeline, available under the help section (top left (?) icon) of the application system.

## 9. PAYMENT AND REMITTANCE ADVICE

- 9.1 If your application is successful you can expect to receive your payment within 15 days of your outcome notification.
- 9.2 You may receive a request to check your bank details or upload a clearer bank statement.
- 9.3 The payment speed may vary depending on who you bank with, and we will not know the exact date that your account will be credited.
- 9.4 On your bank statement, the payment reference will be "Ecorys CMGS", subject to any character limit on your statement.
- 9.5 Payments will be made to the bank details supplied. Please contact Ecorys straightaway if your bank details change, well ahead of any expected payment. Payments cannot be redirected unless new bank details are provided more than two weeks before payment.

# **ANNEX 1:** Local authorities by region

The application form will ask you which Government region and local authority you live in. If you are not sure which region your local authority is in, you can find a list below:

EAST		
Bedford		
Cambridgeshire		
Central Bedfordshire		
Essex		
Hertfordshire		
Luton		
Norfolk		
Peterborough		
Southend-on-Sea		
Suffolk		
Thurrock		
EAST MIDLANDS		
Derby	East Midlands	
Derbyshire	East Midlands	
Leicester	East Midlands	
Leicestershire	East Midlands	
Lincolnshire	East Midlands	
North Northamptonshire	East Midlands	
Nottingham	East Midlands	
Nottinghamshire	East Midlands	
Rutland	East Midlands	
West Northamptonshire	East Midlands	
Barking and Dagenham	London	
Barnet	London	
Bexley	London	
Brent	London	
Bromley	London	
Camden	London	
City of London	London	
Croydon	London	
Ealing	London	
Enfield	London	
Greenwich	London	
Hackney	London	
Hammersmith and Fulham	London	
Haringey	London	
Harrow	London	
Havering	London	
Hillingdon	London	
Hounslow	London	
Islington	London	

Kensington and Chelsea	London
Kingston upon Thames	London
Lambeth	London
Lewisham	London
Merton	London
Newham	London
Redbridge	London
Richmond upon Thames	London
Southwark	London
Sutton	London
Tower Hamlets	London
Waltham Forest	London
Wandsworth	London
Westminster	London
Darlington	North East
Durham	North East
Gateshead	North East
Hartlepool	North East
Middlesbrough	North East
Newcastle upon Tyne	North East
North Tyneside	North East
Northumberland	North East
Redcar and Cleveland	North East
South Tyneside	North East
Stockton-on-Tees	North East
Sunderland	North East
Blackburn with Darwen	North West
Blackpool	North West
Bolton	North West
Bury	North West
Cheshire East	North West
Cheshire West and Chester	North West
Cumberland	North West
Halton	North West
Knowsley	North West
Lancashire	North West
Liverpool	North West
Manchester	North West
Oldham	North West
Rochdale	North West
Salford	North West
Sefton	North West
St. Helens	North West
Stockport	North West
Tameside	North West
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Trafford	North West
Warrington	North West
Westmorland and Furness	North West
Wigan	North West
Wirral	North West
Bracknell Forest	South East
Brighton and Hove	South East
Buckinghamshire	South East
East Sussex	South East
Hampshire	South East
Isle of Wight	South East
Kent	South East
Medway	South East
Milton Keynes	South East
Oxfordshire	South East
Portsmouth	South East
Reading	South East
Slough	South East
Southampton	South East
Surrey	South East
West Berkshire	South East
West Sussex	South East
Windsor and Maidenhead	South East
Wokingham	South East
Bath and North East Somerset	South West
Bournemouth, Christchurch and Poole	South West
Bristol, City of	South West
Cornwall	South West
Devon	South West
Dorset	South West
Gloucestershire	South West
Isles of Scilly	South West
North Somerset	South West
Plymouth	South West
Somerset	South West
South Gloucestershire	South West
Swindon	South West
Torbay	South West
Wiltshire	South West
Birmingham	West Midlands
Coventry	West Midlands
Dudley	West Midlands
Herefordshire	West Midlands
Sandwell	West Midlands
Shropshire	West Midlands
Solihull	
1 Solini III	West Midlands

Staffordshire	West Midlands
Stoke-on-Trent	West Midlands
Telford and Wrekin	West Midlands
Walsall	West Midlands
Warwickshire	West Midlands
Wolverhampton	West Midlands
Worcestershire	West Midlands
Barnsley	Yorkshire and The Humber
Bradford	Yorkshire and The Humber
Calderdale	Yorkshire and The Humber
Doncaster	Yorkshire and The Humber
East Riding of Yorkshire	Yorkshire and The Humber
Kingston Upon Hull, City of	Yorkshire and The Humber
Kirklees	Yorkshire and The Humber
Leeds	Yorkshire and The Humber
North East Lincolnshire	Yorkshire and The Humber
North Lincolnshire	Yorkshire and The Humber
North Yorkshire	Yorkshire and The Humber
Rotherham	Yorkshire and The Humber
Sheffield	Yorkshire and The Humber
Wakefield	Yorkshire and The Humber
York	Yorkshire and The Humber